



tending our garden

how growing a non-profit, grass-roots program that provides support for an aging population has made a difference to neighboring communities

~ 2017 ANNUAL REPORT ~

Escorted Transportation Service
NORTHWEST



making a difference

Message from the ETS/NW Staff



DALLAS TOMLIN

The volunteers at ETS/NW make a difference every day in the lives of seniors in the northwest suburbs. By assisting seniors with rides to their medical appointments, ETS/NW allows seniors to age in place with dignity. We are continually amazed by the commitment of our volunteer drivers, who donate their time, use their own gas and car, and regularly ask “how can I help more?”. Their dedication to making a difference in their own community is inspiring. We receive calls and notes from our passengers on a regular basis confirming how wonderful our volunteer drivers are and we couldn’t agree more. ETS/NW would not exist without them.



ANNE WALL

The challenge for ETS/NW moving forward is the increasing demand for our service. To meet the growing requests for rides, we need to recruit more volunteer drivers. We would like to encourage you (or someone you know) to join our ETS/NW family. Our new ride scheduling software allows you to customize your volunteering time to meet your schedule. We do not require a weekly commitment and can be flexible around your schedule. Many of our current drivers comment that they get so much more out of the drives than they actually give. It is a truly rewarding experience.

This organization may be small in size, but with such a huge heart, it makes a huge impact. It is our honor to work with such a dedicated group of volunteers and to serve the wonderful seniors in the northwest suburbs.

To making a difference –

Dallas Ann Tomlin, Executive Director
Anne Wall, Associate Executive Director

“It’s easy to make a buck. It’s a lot tougher to make a difference.”

~ Tom Brokaw, television journalist and author

a garden of appreciation

“Thank you to all my NEW friends.
You helped me over a big mountain I had to climb.”

“Thank you to my many drivers over the past two years for the wonderful
service they’ve provided getting me to my doctor appointments.”

“My driver, James. Such a gentleman. I hope you are as proud of him as
I was at the end of my trip. Opened the doors, carried on a conversation, and,
most of all, drove safely. It was a pleasure.”

“A special thanks to my driver, Gary, for his promptness, patience,
kindness and driver ability. What a wonderful experience!!!”

“Wonderful organization. Good Service”

“I couldn’t be more satisfied than if there was a higher rating
than a highest very satisfied. Your organization is special and
I appreciate all you do. You are all a blessing!”

“Office staff and the drivers are the nicest people I’ve ever met.”

“I am so grateful to all the volunteers that have helped me to obtain the rides
to my doctor appointments. I truly have met some wonderful people.”



hardy blooms

Our garden grows strong, thanks to these award-winning volunteers who go above and beyond.



MAX ANDERSON

Volunteer of the Year Award

compassionately providing the most rides

This award recognizes the driver who has provided the most rides during the calendar year.

This year's winner is Max Anderson who provided 158 one-way rides in 2017.



MARILYNN TONN

The 500 Club Award

reaching a volunteer milestone

We are pleased to induct Marilyn Tonn this year.

She has provided 515 (and counting!) rides during her time with ETS/NW.



JANA WADSAGER

Excellence in Support Award

offering ongoing and dedicated support

Week after week, Jana Wadsager comes into the office to help out in so many different ways—with mailings, computer work, document scans, and so much more.

She is willing to do whatever we need.



JACK DEVRON

Marie Payes Award for Excellence

above and beyond the call of duty

Jack Devron is our go-to-guy for any veterans that need to go to Hines VA Hospital (over 70 miles and 4-5 hours for the round trip ride). He has driven to Hines 10 times in the past year. We appreciate that Jack is happy to help our local veterans.

planting a seed today, watching our garden grow

We so appreciate everyone who donates to ETS/NW whether it is through their monthly ride donation, a generous stock donation, a personal bequest or through our Annual Appeal.

In addition to these donations, there are other ways to donate to ETS/NW we hope you consider:

- Charitable Gift Annuities
- Charitable Remainder Trusts
- Charitable Lead Trusts
- Non-cash Assets
- Bequests in a Will/Trust or Within an Estate Plan
- Asset Transfers

If you would consider any of these options, please speak with your estate planner or financial advisor to discuss details and plans.

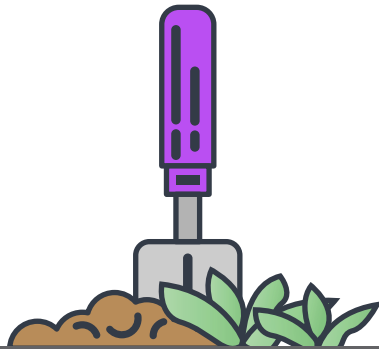
As a 501(c)3 organization, we depend on the generous donations of our supporters and benefactors. All gifts are tax deductible.

“ If you give while living, the money goes to work quickly, everyone gets to see the action and the results.” ~ Chuck Freney, philanthropist



master gardeners

With much appreciation and thanks for the individual drivers (D), support staff (S) and board members (B) for their years of service and support.



11+ Years of Service

Clara Acosta (D)
Carol Anderson (S)
Angie Balcerak (D)
Ron Boe (D)
Phil DeBoer (D)
Sharon Faciana (D)
Jeff Fleig (D)
Rhonda Jensen (B)
Kathy Kasprowicz (D,S,B)
Jim McGrath (D)
Helen Minogue (D)
Judy O'Malley (D)
Kathy Parus (S)
Marie Payes (B)
Kathy & Rick Pfleeger (S)
Joyce Polk (D,S)
Joe Ruane (D,S,B)
Andy Schmitz (B,S)
Maureen Seleski (B)
Sully (D) & Molly Sullivan
Jim (D) & Gloria Walkowiak

10 Years of Service

Jill Bergner (D)
Ellen Nelson (S)
Daraius Patel (D)
Mary Price (D,S)
Hal Stern (D)

9 Years of Service

Pat Barrett (D,B)
Kathy Costanzo (D)
Mike Gotham (D)
Maggie Kamaryt (D)
Carl Lund (D)
Paulette Schmidt (S)
Maureen Willenborg (D)

8 Years of Service

Cory Olson (D)
Ted Peloquin (D)
Dan Quiery (D)
Bill Starr (D)
Marilynn Tonn (D)

7 Years of Service

Diana Kremen (D)

6 Years of Service

Gail Ameer (D)
Dick Aumuller (D)
Mary Ann Hetreed (S)
Karen Killinger (D,S)

5 Years of Service

Pat Albu (D,S)
Gloria Amling (B)
Bruno Grund (D)
Rita Hamann (D)
Pat Hammes (D)

Pam Miller (D)
Donna Perry (D)
Sandy Schmitt (D,S)
Jerry Szontagh (D)
Billie Tucker (D)
Lucy Yester (S)

4 Years of Service

Jan Anderko (D)
Peggy Babler (D)
Ron Carlow (D)
John Conmy (D)
Bob Flaa (D)
Sharon Graff (D)
Etta Hartzman (D,S)
Gene Hoban (D)
Robie Johanson (D)
Jamie Jones (D)
Jan Kent (D)
Karuna Maddava (D,S)
Walt Parus (S)
Phil Pick (B)
Tom Van Eck (D)

3 Years of Service

Teri Amidei (D)
Karen Brucks (D)
Bob Erickson (D)
Amy Hume (D)
Dave Jacobson (D)
Bill Kopp (D)

(master gardeners continued)

(3 Years of Service continued)

Rich Reinschmidt (D)
Deb Stephen (D)
Jana Wadsager (S)
Virginia Wells (D)
Gina Will (D)

2 Years of Service

Jack Devron (D)
Patricia Fadz (D)
Pat Heldmann (D)
Martin Klein (D)
Mary Ann O'Brien (D)
Sheila Paschelke (D)
Bob Pinski (D)
Andy Ras (D)
Chuck Seemayer (D)
Kathy Seemayer (D)
Jack Selzer (D)

1 Years of Service

Max Anderson (D)
Kathleen Barrett (D)
Michael Barrett (D)
John Bencheck (D)
Rose Carlson (D)
Rita Carmody (D)
Tom Grana (D)
Susan Illingsworth (D)
Bruce Illingsworth (D)
Michael Knapcik (D)

Bob Lattanzio (D)
Robert Lattie (D)
Janis Litwin (D)
Pam McVoy (D)
Lynn Mullen (D)
Toby Patterson (D)
Bill Peery (D)
Pat Peery (B,S,D)
Mary Raef (D)
John Stevens (D)
Mike Yublosky (D)

Our newest volunteers!

Virgil Applequist (D)
Ann Blanchard (D)
Sandy Clark (D)
Kay Dodge (D)
Stephen Fuhrman (D)
Mary Jane Hagedorn (D)
James Kearney (D)
Nick Knapp (D)
Janne Matter (D)
Irene O'Hagan (D)
Falgun Rami (D)
Jim Sorensen (D)
Tom Spence (D)
Gary Takahashi (D)
Lois Wolf (D)



landscape artists

Planning and designing our garden with love

Board of Directors

President

Kathy Kasprovicz
ETS/NW Driver & Program Founder

Treasurer

Phil Pick, *Community Volunteer*

Secretary

Gloria Amling, *Village Bank & Trust*

Board Members

Pat Barrett, *ETS/NW Driver and Community Volunteer*
Rhonda Jensen, *Drost, Kivlahan, McMahon & O'Connor*
Pat Peery, *ETS/NW Driver and Community Volunteer*
Joe Ruane, *ETS/NW Driver and Community Volunteer*
Andy Schmitz, *NCC Security Group*
Maureen Seleski, *Community Volunteer*

Honorary Board Member

Marie Payes, *Community Volunteer*

ETS/NW Staff

Dallas Tomlin, *Executive Director*
Anne Wall, *Associate Executive Director*

watering our garden

With thanks to the following businesses, townships, foundations, churches and organizations for the generosity and benefaction of the ETS/NW program during 2017. Their financial support ensures that assisted transportation remains available for every senior who needs it.



Arlington Heights Community
Development Block Grant
Arlington Heights Senior Center, Inc.
California Pizza Kitchen
(Arlington Heights)
Congregational United Church
of Christ
Drost, Kivlahan, McMahon &
O'Connor
Elk Grove Township
Francesca's Tavola
(Arlington Heights)
Grace Evangelical Lutheran Church
Grace Unfolding Yoga
Home Instead Senior Care, Inc.
(Elk Grove Village)
ITNAmerica
Luther Village Spiritual Enrichment
Foundation
Napelton's Arlington Heights
Chrysler Dodge Jeep Ram
Northwest Community Hospital
Foundation
Palatine Jaycees
Palatine Township

Picket Fence Realty
(Sue Duchek Gateway Team)
Retirement Research Foundation
Rotary Club of Arlington Heights
Rotary Club of Palatine
Rotary Club of Wheeling
Schaumburg Township
St. James Catholic Church
The Almanac of Arlington Heights
The Moorings of Arlington Heights
Transitional Care of
Arlington Heights
Trend Holdings Foundation
United VIG Program
Village Bank & Trust
Webb Foundation
Wheeling Township

watering our garden

With thanks to the following individuals for their generosity and benefaction of the ETS/NW program during 2017. Their financial support ensures that assisted transportation remains available for every senior who needs it.



\$10,000 or more

Mary Ann Hetreed

\$5,000 - \$9,999

Anonymous (1)
Beth Drost

\$1,000 - \$4,999

Janet D. Hall

\$500 - \$999

Anonymous (3)
Mark & Carol Anderson
Wayne Anderson &
Sheila O'Brien
Howard & Evelyn Braun
Ron & Joanne Hanschman
Bill & Bunny Lauf
Jim & Cathy Liggett
Joanne Mack
Joe & Maureen Ruane
Ron & Mary Jo Ognar

\$100 - \$499

Anonymous (12)
In Honor of Tom Grana (1)
Sherry Adams
Gloria Amling
Evelyn Anderson
Nesrin Arici
Pat Barrett

Patricia Bethel
John Conmy
Helen M. Dawley
Maria Deanda
Jack Devron
Diane S. Dickenson
Dorothy A. Erickson
Alice Frank
Wilhem Graf
Marian Hannaford
Karen Hansen
Kathy Kasprowicz
Martha Kawabata
Jane Kuntz
Bill & Lynne Luehrs
Mary Minton
Richard Muhlethaler
Harold W. Ogle
Thomas Ognar
Rick & Kathy Pflieger
Phil Pick
Daniel & Elizabeth
Reinmann
Lois M. Roschke
Andrew Segall
Tom & Sandy Schmitt
Maureen & Tom Seleski
Patricia Von Ebers
Virginia Wells
Bob Whisler
Marjorie Williams
Walter & Marilee Zielinski

\$1 - \$99

Anonymous (50)
In honor of Pat Barrett (1)
Thomas & Marilyn Adams
Shirley Agnew
Pat & Bill Albu
Dolores Augustyn
Robert & Mary Belter
Adrienne Benkert
Gloria Bonomo
Marian Botterman
Pauline Briars
Andrea L. Brown
John & Eileen Brown
Karen Brucks
Elizabeth Butler
Jean Bye
Ruth Carroll
Frank Cassady
Jane Chauvin
Loretta Chowanick
Elizabeth Cinefro
Antonia & Jerome Cohen
Dolores Compton
Kathleen Costanzo
Leverne Dalbke
Ruth Daugherty
Gloria DeBiasi
Kathleen & William Dodge
Virginia Dombrowski
Bridie Downey

(watering our garden continued)

(\$1 - \$99 continued)

Paul Ehlman
Charlotte Elliott
Barbara Engelhardt
Ronald & Karen Falese
Mary Ann Filippelli
Leo & Carol Floros
Bunny Folkman
Melvin Gaare
Tom Grana
Arlene Gurewitz
Mary Guth
Noreen Hanley
Bill Hanson
George Harker
Carole Hartung
Kae Horsley
Laverne Hughes
Mary Irwin
Larry & Deb Johnson
Regina Juchnevicus
Mr. and Mrs. Gerald Kellen
Neil and Tracy Kelly
George Kennedy
Charlotte Kenzel
Barbara Kieca
Karen Killinger
Liesel and Jorgen Knudsen
Beverly Krawczyk
Anna Krueger
Sophie Kwiecinski
Dorothy Kwist

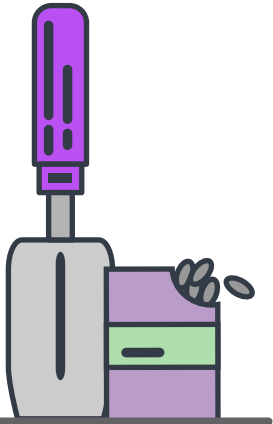
Thalia Lake
Louise Lindemann
Doloris Lindy
Judith & James Liles
Al & Mary Loesel
Donna Malawski
Charlotte Mally
Edith Mendenhall
Barbara Mills
Don & Helen Minogue
John Miritello
Adelin Moody
Patricia Moon
Joan Moran
John W. Muldoon
Lynn Mullen
Barbara M. Nelson
Judy & Charles O'Malley
Evan & Georgia Olson
Nancy Owens
Mabel Parton
Kathy & Walt Parus
Donna Perry
Bernadine Prus
Elsie Riedl
Ardith Ritter
Nadine Ronayne
Helen Ross
Sharon Ruane
Tracey Ruder
Genevieve Scardina
Nicholas Schneider

Barbara Scullion
Stephen & Suzanne Sharer
Dorothy Sheehan
Dorothy Silverman
Lillian Smith
Marilyn Smith
Roberta Smith
Ardith Spiegel
Gloria Stanley
Harold Stern
Mary Sugrue
Joanna Szczerbowski
Lenore Tarchala
Billie Tucker
David Unumb
Gregory & Judith Vanella
Rosemary Verri
Pat Von Ebers
Jim & Gloria Walkowiak
Diane Wall
Bernard Weiss
Helen Wenzel
Helen Wheaton
Jeanette Wiedmann
Joan Wilke
Ruth Wittenberg
Lorraine Wooden



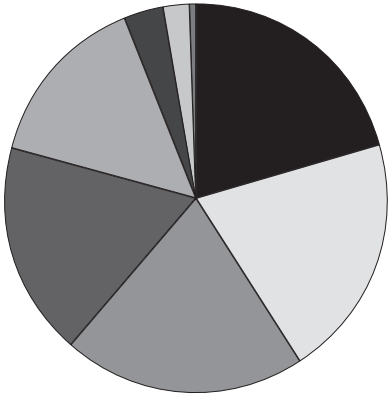
materials and supplies that ensures our garden will grow

We are grateful to the following businesses
for donated goods, services and time in
support of ETS/NW.











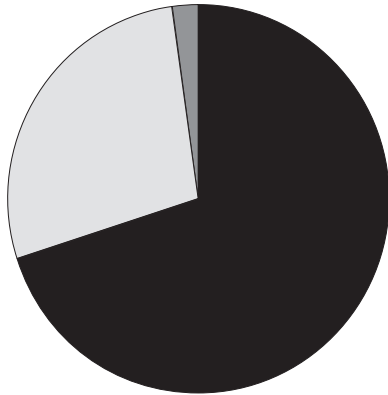
A La Mode
Arlington Heights Park District
Beat Street
Bentley's Pet Stuff
Binny's (Arlington Heights)
California Pizza Kitchen (Arlington Heights)
Corner Bakery (Arlington Heights)
Dairy Queen (Arlington Heights)
Jewel-Osco (Arlington Heights)
Mariano's (Arlington Heights)
Medesthai
Napleton's Arlington Heights Chrysler Dodge
Jeep Ram
Northwest Auto Wash
Peggy Kinnane's
Rolling Meadows Florist
Sports Clips of Arlington Heights
Starbucks (Rolling Meadows)
Starbucks (Arlington Heights)
Target (Arlington Heights)
Trader Joe's (Arlington Heights)
Upstairs Boutique

Revenue & Expenses 2017
January through December, 2017






Total Income \$129,065

Program Income	21%	
Fundraising	21%	
Township Funding	20%	
Foundations/Grants	17%	
Individual Donations	15%	
Church Donations	3%	
Business Donations	2%	
Earned Revenues	<1%	



Total Expenses \$109,012

Programs	70%	
Operating Expenses	28%	
Fundraising	2%	



1801 West Central Road
Arlington Heights, Illinois 60005
847 222 9227
www.etsnw.org

ETS/NW Mission Statement

We exist to serve seniors, living within the northwest suburban Cook County area, who require escorted transportation services to attend medical appointments, which allow them to age in place in their community with dignity.

Interested in driving?

Would you like to be a volunteer driver for ETS/NW but not sure about the time commitment? ETS/NW is happy to accommodate you and your schedule – that's one of the things that makes volunteering for ETS/NW so workable. Give us a call to see if sharing some of your time with us is right for you.

Share your time and talent

ETS/NW is always looking for volunteer support staff to help keep us organized and on track. If you have time to donate or talents to share, we'd love to talk!

Your gift will help secure future rides for seniors in our community

Each donation, regardless of size, is vital and appreciated. ETS/NW is a 501(c)3 charitable organization; contributions are tax deductible to the fullest extent allowed by law. Visit www.etsnw.org to make a gift online.