tending our garden
how growing a non-profit, grass-roots program that provides support for an aging population has made a difference to neighboring communities

~ 2017 ANNUAL REPORT ~
The volunteers at ETS/NW make a difference every day in the lives of seniors in the northwest suburbs. By assisting seniors with rides to their medical appointments, ETS/NW allows seniors to age in place with dignity. We are continually amazed by the commitment of our volunteer drivers, who donate their time, use their own gas and car, and regularly ask “how can I help more?”. Their dedication to making a difference in their own community is inspiring. We receive calls and notes from our passengers on a regular basis confirming how wonderful our volunteer drivers are and we couldn’t agree more. ETS/NW would not exist without them.

The challenge for ETS/NW moving forward is the increasing demand for our service. To meet the growing requests for rides, we need to recruit more volunteer drivers. We would like to encourage you (or someone you know) to join our ETS/NW family. Our new ride scheduling software allows you to customize your volunteering time to meet your schedule. We do not require a weekly commitment and can be flexible around your schedule. Many of our current drivers comment that they get so much more out of the drives than they actually give. It is a truly rewarding experience.

This organization may be small in size, but with such a huge heart, it makes a huge impact. It is our honor to work with such a dedicated group of volunteers and to serve the wonderful seniors in the northwest suburbs.

To making a difference –
Dallas Ann Tomlin, Executive Director
Anne Wall, Associate Executive Director

“It’s easy to make a buck. It’s a lot tougher to make a difference.”
~ Tom Brokaw, television journalist and author
“Thank you to all my NEW friends. You helped me over a big mountain I had to climb."

“Thank you to my many drivers over the past two years for the wonderful service they’ve provided getting me to my doctor appointments.”

“My driver, James. Such a gentleman. I hope you are as proud of him as I was at the end of my trip. Opened the doors, carried on a conversation, and, most of all, drove safely. It was a pleasure.”

“A special thanks to my driver, Gary, for his promptness, patience, kindness and driver ability. What a wonderful experience!!!”

“Wonderful organization. Good Service”

“I couldn’t be more satisfied than if there was a higher rating than a highest very satisfied. Your organization is special and I appreciate all you do. You are all a blessing!”

“Office staff and the drivers are the nicest people I’ve ever met.”

“I am so grateful to all the volunteers that have helped me to obtain the rides to my doctor appointments. I truly have met some wonderful people.”
Volunteer of the Year Award
compassionately providing the most rides
This award recognizes the driver who has provided the most rides during the calendar year. This year’s winner is Max Anderson who provided 158 one-way rides in 2017.

The 500 Club Award
reaching a volunteer milestone
We are pleased to induct Marilynn Tonn this year. She has provided 515 (and counting!) rides during her time with ETS/NW.

Excellence in Support Award
offering ongoing and dedicated support
Week after week, Jana Wadsager comes into the office to help out in so many different ways—with mailings, computer work, document scans, and so much more. She is willing to do whatever we need.

Marie Payes Award for Excellence
above and beyond the call of duty
Jack Devron is our go-to-guy for any veterans that need to go to Hines VA Hospital (over 70 miles and 4-5 hours for the round trip ride). He has driven to Hines 10 times in the past year. We appreciate that Jack is happy to help our local veterans.
We so appreciate everyone who donates to ETS/NW whether it is through their monthly ride donation, a generous stock donation, a personal bequest or through our Annual Appeal.

In addition to these donations, there are other ways to donate to ETS/NW we hope you consider:

- Charitable Gift Annuities
- Charitable Remainder Trusts
- Charitable Lead Trusts
- Non-cash Assets
- Bequests in a Will/Trust or Within an Estate Plan
- Asset Transfers

If you would consider any of these options, please speak with your estate planner or financial advisor to discuss details and plans.

As a 501(c)3 organization, we depend on the generous donations of our supporters and benefactors. All gifts are tax deductible.

“If you give while living, the money goes to work quickly, everyone gets to see the action and the results.” ~ Chuck Freeney, philanthropist
master gardeners

With much appreciation and thanks for the individual drivers (D), support staff (S) and board members (B) for their years of service and support.

11+ Years of Service
Clara Acosta (D)
Carol Anderson (S)
Angie Balcerak (D)
Ron Boe (D)
Phil DeBoer (D)
Sharon Faciana (D)
Jeff Fleig (D)
Rhonda Jensen (B)
Kathy Kasprwicz (D,S,B)
Jim McGrath (D)
Helen Minogue (D)
Judy O’Malley (D)
Kathy Parus (S)
Marie Payes (B)
Kathy & Rick Pfleeger (S)
Joyce Polk (D,S)
Joe Ruane (D,S,B)
Andy Schmitz (B,S)
Maureen Seleski (B)
Sully (D) & Molly Sullivan
Jim (D) & Gloria Walkowiak

9 Years of Service
Pat Barrett (D,B)
Kathy Costanzo (D)
Mike Gotham (D)
Maggie Kamaryt (D)
Carl Lund (D)
Paulette Schmidt (S)
Maureen Willenborg (D)

8 Years of Service
Cory Olson (D)
Ted Peloquin (D)
Dan Quiery (D)
Bill Starr (D)
Marilynn Tonn (D)

7 Years of Service
Diana Kremen (D)

6 Years of Service
Gail Ameer (D)
Dick Aumuller (D)
Mary Ann Hetreed (S)
Karen Killinger (D,S)

5 Years of Service
Pat Albu (D,S)
Gloria Amling (B)
Bruno Grund (D)
Rita Hamann (D)
Pat Hammes (D)

4 Years of Service
Jan Anderko (D)
Peggy Babler (D)
Ron Carlow (D)
John Conny (D)
Bob Flaa (D)
Sharon Graff (D)
Etta Hartzman (D,S)
Genie Hoban (D)
Robie Johanson (D)
Jamie Jones (D)
Jan Kent (D)
Karuna Maddava (D,S)
Walt Parus (S)
Phil Pick (B)
Tom Van Eck (D)

3 Years of Service
Teri Amidei (D)
Karen Brucks (D)
Bob Erickson (D)
Amy Hume (D)
Dave Jacobson (D)
Bill Kopp (D)
(master gardeners continued)

(3 Years of Service continued)
Rich Reinschmidt (D)
Deb Stephen (D)
Jana Wadsager (S)
Virginia Wells (D)
Gina Will (D)

2 Years of Service
Jack Devron (D)
Patricia Fadz (D)
Pat Heldmann (D)
Martin Klein (D)
Mary Ann O’Brien (D)
Sheila Paschelke (D)
Bob Pinski (D)
Andy Ras (D)
Chuck Seemayer (D)
Kathy Seemayer (D)
Jack Selzer (D)

Our newest volunteers!
Virgil Applequist (D)
Ann Blanchard (D)
Sandy Clark (D)
Kay Dodge (D)
Stephen Fuhrman (D)
Mary Jane Hagedorn (D)
James Kearney (D)
Nick Knapp (D)
Janne Matter (D)
Irene O’Hagan (D)
Falgun Rami (D)
Jim Sorensen (D)
Tom Spence (D)
Gary Takahashi (D)
Lois Wolf (D)

1 Years of Service
Max Anderson (D)
Kathleen Barrett (D)
Michael Barrett (D)
John Bencheck (D)
Rose Carlson (D)
Rita Carmody (D)
Tom Grana (D)
Susan Illingsworth (D)
Bruce Illingsworth (D)
Michael Knapcik (D)
Bob Lattanzio (D)
Robert Lattie (D)
Janis Litwin (D)
Pam McVoy (D)
Lynn Mullen (D)
Toby Patterson (D)
Bill Peery (D)
Pat Peery (B,S,D)
Mary Raef (D)
John Stevens (D)
Mike Yublosky (D)

Board of Directors

President
Kathy Kasprowicz
ETS/NW Driver & Program Founder

Treasurer
Phil Pick, Community Volunteer

Secretary
Gloria Amling, Village Bank & Trust

Board Members
Pat Barrett, ETS/NW Driver and Community Volunteer
Rhonda Jensen, Drost, Kivlahan, McMahon & O’Connor
Pat Peery, ETS/NW Driver and Community Volunteer
Joe Ruane, ETS/NW Driver and Community Volunteer
Andy Schmitz, NCC Security Group
Maureen Seleski, Community Volunteer

Honorary Board Member
Marie Payes, Community Volunteer

ETS/NW Staff
Dallas Tomlin, Executive Director
Anne Wall, Associate Executive Director

landscape artists
Planning and designing our garden with love
watering our garden

With thanks to the following businesses, townships, foundations, churches and organizations for the generosity and benefaction of the ETS/NW program during 2017. Their financial support ensures that assisted transportation remains available for every senior who needs it.

Arlington Heights Community Development Block Grant
Arlington Heights Senior Center, Inc.
California Pizza Kitchen
(Arlington Heights)
Congregational United Church of Christ
Drost, Kivlahan, McMahon & O’Connor
Elk Grove Township
Francesca’s Tavola
(Arlington Heights)
Grace Evangelical Lutheran Church
Grace Unfolding Yoga
Home Instead Senior Care, Inc.
(Elk Grove Village)
ITNAmerica
Luther Village Spiritual Enrichment Foundation
Napleton’s Arlington Heights
Chrysler Dodge Jeep Ram
Northwest Community Hospital Foundation
Palatine Jaycees
Palatine Township
Picket Fence Realty
(Sue Duchek Gateway Team)
Retirement Research Foundation
Rotary Club of Arlington Heights
Rotary Club of Palatine
Rotary Club of Wheeling
Schaumburg Township
St. James Catholic Church
The Almanac of Arlington Heights
The Moorings of Arlington Heights
Transitional Care of Arlington Heights
Trend Holdings Foundation
United VIG Program
Village Bank & Trust
Webb Foundation
Wheeling Township
watering our garden

With thanks to the following individuals for their generosity and benefaction of the ETS/NW program during 2017. Their financial support ensures that assisted transportation remains available for every senior who needs it.
(watering our garden continued)

($1 - $99 continued)

Paul Ehlman
Charlotte Elliott
Barbara Engelhardt
Ronald & Karen Falese
Mary Ann Filippelli
Leo & Carol Floros
Bunny Folkman
Melvin Gaare
Tom Grana
Arlene Gurewitz
Mary Guth
Noreen Hanley
Bill Hanson
George Harker
Carole Hartung
Kae Horsley
Laverne Hughes
Mary Irwin
Larry & Deb Johnson
Regina Juchnevicius
Mr. and Mrs. Gerald Kellen
Neil and Tracy Kelly
George Kennedy
Charlotte Kenzel
Barbara Kieca
Kareen Killinger
Liesel and Jorgen Knudsen
Beverly Krawczyk
Anna Krueger
Sophie Kwiecinski
Dorothy Kwist
Thalia Lake
Louise Lindemann
Doloris Lindy
Judith & James Liles
Al & Mary Loesel
Donna Malawski
Charlotte Mally
Edith Mendenhall
Barbara Mills
Don & Helen Minogue
John Miritello
Adelin Moody
Patricia Moon
Joan Moran
John W. Muldoon
Lynn Mullen
Barbara M. Nelson
Judy & Charles O’Malley
Evan & Georgia Olson
Nancy Owens
Mabel Parton
Kathy & Walt Parus
Donna Perry
Bernadine Prus
Elsie Riedl
Ardith Ritter
Nadine Ronayne
Helen Ross
Sharon Ruane
Tracey Ruder
Genevieve Scardina
Nicholas Schneider
Barbara Scullion
Stephen & Suzanne Sharer
Dorothy Sheehan
Dorothy Silverman
Lillian Smith
Marilyn Smith
Robert Smith
Ardith Spiegel
Gloria Stanley
Harold Stern
Mary Sugrue
Joanna Szczzerbowski
Lenore Tarchala
Billie Tucker
David Unumb
Gregory & Judith Vanella
Rosemary Verri
Pat Von Ebers
Jim & Gloria Walkowiak
Diane Wall
Bernard Weiss
Helen Wenzel
Helen Wheaton
Jeanette Wiedmann
Joan Wilke
Ruth Wittenberg
Lorraine Wooden
materials and supplies that ensures our garden will grow

We are grateful to the following businesses for donated goods, services and time in support of ETS/NW.

A La Mode
Arlington Heights Park District
Beat Street
Bentley’s Pet Stuff
Binny’s (Arlington Heights)
California Pizza Kitchen (Arlington Heights)
Corner Bakery (Arlington Heights)
Dairy Queen (Arlington Heights)
Jewel-Osco (Arlington Heights)
Mariano’s (Arlington Heights)
Medesthai
Napleton’s Arlington Heights Chrysler Dodge
Jeep Ram
Northwest Auto Wash
Peggy Kinnane’s
Rolling Meadows Florist
Sports Clips of Arlington Heights
Starbucks (Rolling Meadows)
Starbucks (Arlington Heights)
Target (Arlington Heights)
Trader Joe’s (Arlington Heights)
Upstairs Boutique
Revenue & Expenses 2017
January through December, 2017

Total Income $129,065

- Program Income 21%
- Fundraising 21%
- Township Funding 20%
- Foundations/Grants 17%
- Individual Donations 15%
- Church Donations 3%
- Business Donations 2%
- Earned Revenues <1%

Total Expenses $109,012

- Programs 70%
- Operating Expenses 28%
- Fundraising 2%
ETS/NW Mission Statement

We exist to serve seniors, living within the northwest suburban Cook County area, who require escorted transportation services to attend medical appointments, which allow them to age in place in their community with dignity.

Interested in driving?

Would you like to be a volunteer driver for ETS/NW but not sure about the time commitment? ETS/NW is happy to accommodate you and your schedule – that’s one of the things that makes volunteering for ETS/NW so workable. Give us a call to see if sharing some of your time with us is right for you.

Share your time and talent

ETS/NW is always looking for volunteer support staff to help keep us organized and on track. If you have time to donate or talents to share, we’d love to talk!

Your gift will help secure future rides for seniors in our community

Each donation, regardless of size, is vital and appreciated. ETS/NW is a 501(c)3 charitable organization; contributions are tax deductible to the fullest extent allowed by law. Visit www.etsnw.org to make a gift online.